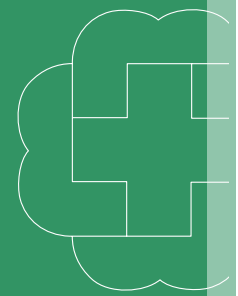


# E-Visits with Primary Care Doctor



## What is an E-Visit?

A convenient, unscheduled visit with your primary care doctor for select conditions. You can ask for medical advice and treatment online through MyChart. Learn more [here](#).

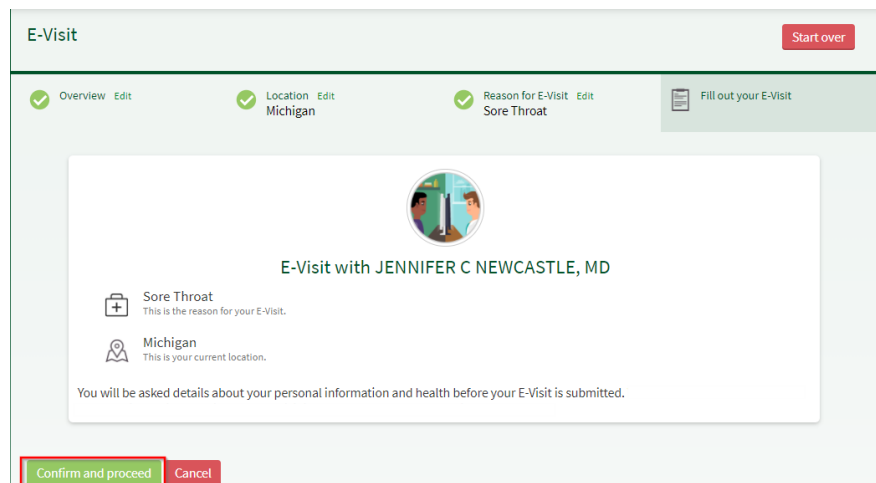
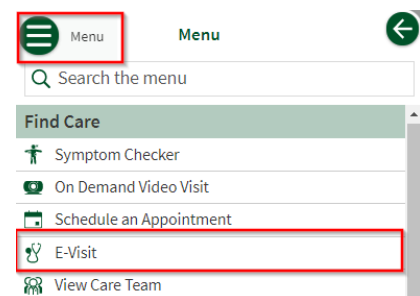
## Do I qualify for an E-Visit?

To take advantage of this feature you must:

- Have an established relationship with a primary care provider
- Be seeking medical advice for a non-urgent care concern
  - Recommended list of conditions can be found here: [Conditions List](#)

## How do I get started?

1. [Log in](#) to your MyChart.
  - a. No MyChart? No problem. Sign up [here](#).
2. From the **Menu** select **E-Visit**.
3. Begin the visit by:
  - a. Reviewing the consent.
  - b. Verifying your current location.
  - c. Selecting a reason for E-Visit.
  - d. Confirm the provider you'd like medical advice from.
  - e. Answering some questions for the provider to use when assessing your E-Visit request.
4. Verify your contact and insurance information.
5. Confirm which pharmacy you'd like any prescriptions to go to.
6. Sign any necessary documents.



## I started a visit. Now what?

Your care provider has received your request for medical advice. They will review the information you sent within the next 2 business days – often times much sooner. They may request more information or will respond back with treatment or recommendations. Be sure your notifications are turned on to receive updates.

Please reply to provider questions as promptly as possible. Your visit must be concluded within 7 days from your initial request. If an E-Visit is not appropriate for your care concern your provider will provide an alternative care option for you.