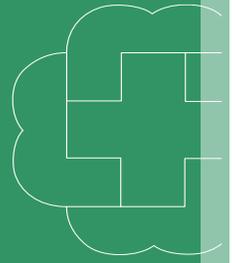


Paperless Statements in MyChart



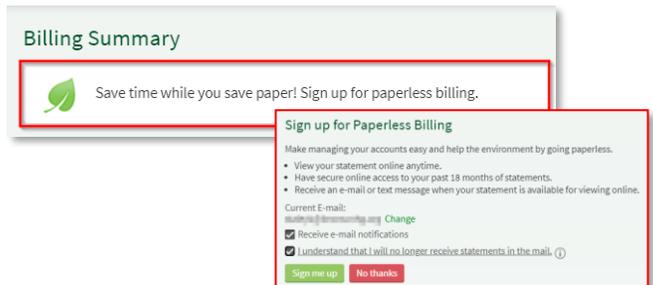
Effective March 7, 2022, all MyChart patients will be enrolled in paperless statements.

Paperless billing is a secure and convenient way for patients to view and pay bills from any Bronson location online. By skipping paper statements, you will save time and paper while reducing the clutter of mailed statements.

How do I enroll in paperless statements?

If you would like to sign up for paperless statements before the change on **March 7**:

1. Log into your MyChart account.
2. Access the **Menu** and find **Billing Summary** under the Billing menu.
3. Along the top of the activity, click the **Save time while you save paper! Sign up for paperless billing.**
4. Select the check box to enroll.



How do I know if I'm enrolled already?

When you go to your "Billing Summary" activity, you will see a green leaf along the right side of the page. Further, you will not see the "Save time while you save paper! Sign up for the paperless billing." option along the top.

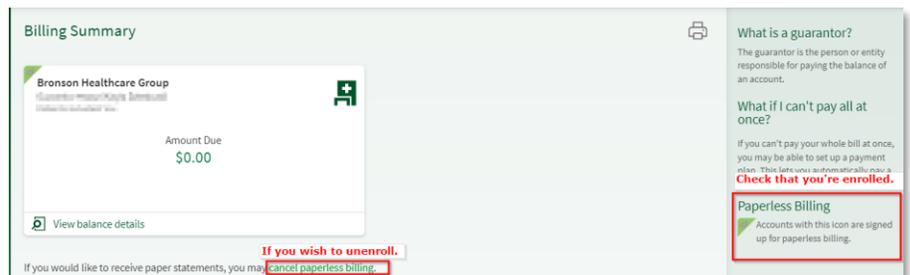
If I get paperless statements, can I still call or mail my payment?

Absolutely! Having paperless statements does not change how you can pay.

How do I turn off paperless statements?

When you go to your Billing Summary activity, you will see an option to **cancel paperless billing.**

Note: You will only see the cancel option if you are currently enrolled.



What if I previously opted out of paperless statements?

If you were previously enrolled in electronic statements and then cancelled paperless statements, this change will not affect you.

Who do I contact with questions?

Please send any billing questions through the MyChart Message Center as a Customer Service Question or call Bronson Patient Billing at (269) 341-6117.

For general MyChart support, email answers@bronsonhg.org or call (269) 341-7723 or (800) 451-6310 Monday – Friday between 8 a.m.-5 p.m.