

## Bronson Financial Assistance Policy Summary

Bronson's Financial Assistance Program is for patients who are in need of or already had emergency or medically necessary care and are not able to pay.

You may be approved if:

- You are a resident of Michigan, Ohio, Illinois or Indiana
- You have income at or below 350% of the Federal Poverty Level (FPL)
- You complete the Bronson Financial Assistance Application
- You provide the needed documents

Patients have 240 days from the first billing statement after discharge for those services to apply for financial assistance.

Discounts below were calculated from the Amounts Generally Billed (AGB), which is based on a calculation using amounts received as reimbursement from insurance companies for services. Patients that are eligible for financial assistance will not be responsible for more than AGB for their services. Eligibility is determined using a sliding scale based on current Federal Poverty Guidelines if family income is at or below 350 percent of the Federal Poverty Level (FPL) [www.healthcare.gov/glossary/federal-poverty-level-fpl](http://www.healthcare.gov/glossary/federal-poverty-level-fpl).

### **Bronson Battle Creek Hospital, Bronson LakeView Hospital, Bronson Methodist Hospital and Bronson South Haven Hospital**

<u>Family Income as a % of FPL</u>	<u>Discount</u>
Up to 200%	100%
Up to 250%	90%
Up to 300%	80%
Up to 350%	75%

Bronson's financial assistance staff will review applications. They will decide if patients are approved for full assistance, partial assistance or not eligible. The decision is made based on the application information, income, assets and some additional conditions that can be found in the full financial assistance policy. Patients will get a decision within 30 business days after a complete application is received. Applications that need more information before a decision is made will get a notice. The patient will have 10 business days from the provided date to return the information.

To be approved for financial assistance, patients must return all documents. If information is not correct, or another solution is found, Bronson may not be able to help.

Bronson gives care for emergency medical conditions even if the patient can't pay. This is the law based on the Emergency Medical Treatment and Labor Act (EMTALA).

Free copies of the policy, application and policy summary in English, Spanish, Arabic and Burmese can be found on the website [www.bronsonhealth.com/financialassistance](http://www.bronsonhealth.com/financialassistance). Copies are also located in the emergency, admitting and financial counseling departments. To get copies in the mail, call Bronson billing at (800) 699-6117.

To apply for financial assistance or find out more about Bronson's financial assistance program, contact Bronson billing or financial counselors:

**Bronson Billing Department:** (800) 699-6117  
Hours are Monday through Friday 8:30 a.m. to 5:30 p.m.

**Bronson Financial Counseling:** Available on-site to assist with questions or the application process, as well as Medicaid applications.

Hours: Monday through Friday 8:30 a.m. to 4:30 p.m.

- **Bronson Battle Creek Hospital**  
(269) 245-8124  
Outpatient Center entrance in the registration department to the right, past the greeter's desk
- **Bronson LakeView Hospital**  
(269) 657-1532  
First floor, north entrance in the outpatient registration area
- **Bronson Methodist Hospital**  
(269) 341-6120  
Financial Services office on the first floor main campus behind main information desk
- **Bronson South Haven Hospital**  
(269) 639-2865  
Cashier's office is on the first floor across from the gift shop, enter through the door marked Main Entrance and turn left