It is hard to believe five years have gone by since Battle Creek Health System joined the Bronson Healthcare system and began serving Calhoun County as Bronson Battle Creek.

So much has happened that has made us better and that will have a lasting impact on the patients and families we serve.

Since 2011, we’ve raised the bar on quality and are currently recognized among the top five percent of hospitals in the nation for patient safety. We’ve expanded key services and invested more than $60 million in new technology, equipment and facilities. We have also increased the number of employees and physicians serving our community, become the preferred health system in the area, and partnered with many community organizations to create impactful health initiatives.

We are proud of our progress and the spirit of partnership that continues to support and encourage our work. We are particularly grateful for our employees, volunteers, and providers and for the active engagement of our board members who help us set the course and allocate resources to advance the health of our communities.

The positive momentum we are experiencing today at Bronson Battle Creek is buoyed by our belief that the best is yet to come.

Sincerely,

Frank Sardone
President & CEO
Bronson Healthcare

Jim McKernan
Chief Operating Officer
Bronson Battle Creek
2011 – 2016: FIVE YEARS OF PROGRESS

Connected care is better care. A major goal was met in 2015 with the completion of a single electronic medical record across our health system. Bronson hospitals and providers have shared access to patient information and can collaborate on care from any location. Patients also have online access to their medical record and can communicate with their providers through Bronson MyChart, a secure online connection.

Since 2011, we have improved access to primary care and specialty care services in Calhoun County. We’ve also improved convenience for patients by adding more locations and providers. Despite a national shortage, today, Bronson Battle Creek’s medical staff has doubled in size to more than 500 physicians and advanced practice providers.

Since becoming part of the Bronson Healthcare system, satisfaction with the care provided at Bronson Battle Creek has risen steadily. Significant effort has gone into delivering exceptional care experiences. According to consumer research conducted in 2015, we are now the ‘most preferred’ hospital in Calhoun County in 19 of the 22 services surveyed.

As a mission-driven organization, we are committed to ensuring everyone has access to quality medical care regardless of ability to pay. During the last five years, Bronson Battle Creek has delivered more than $100 million in uncompensated care to area families. This reflects our unwavering responsibility to serve as a safety net for those in need.

More than 150 new jobs have been added in Calhoun County, bringing our workforce to nearly 1,700. Battle Creek is now the headquarters for Bronson’s system-wide home health division, and our annual payroll here has grown to over $100 million.

We are involved in dozens of initiatives focused on improving the health of our community. In 2016, our leadership in developing Operation Fit, a healthy lifestyle and fitness program for elementary students, was recognized with the Michigan Health & Hospital Association’s highest award for outstanding community service.