

Bronson Volunteer Services Annual Report 2018

This annual report showcases how **Volunteer Services strategically supports Bronson's Plan for Excellence** by engaging volunteers in meaningful and helpful ways. There are **six different areas within the Bronson system where volunteers are utilized**. These include Bronson Battle Creek Hospital, Bronson Commons Skilled Nursing Facility, Bronson LakeView Hospital, Bronson Methodist Hospital, Bronson South Haven Hospital, and Sexual Assault Services.

Read on to see how **volunteer programs are supporting Bronson's strategies** for continued success to meet organizational goals.

1. Quality

Volunteers in the following areas reliably provide safe, equitable outcomes that matter most to patients.

- Medical Oncology
- Desk Volunteers
- Radiation Oncology
- Comfort Carts
- Patient and Family Advisory Council

2. Service

Volunteers compassionately provide timely and convenient services in the following positions.

- Magazine Delivery
- Sewing, Knitting, and Crocheting
- Patient Visitors
- Bronson Sexual Assault Services
- Tray Favors
- Emergency Department
- Bronson Commons
- Pet Therapy

3. Cost

Volunteers assist in many ways to efficiently provide care at a predictable cost.

- Office Support
- Coffee Shop
- Cuddlers
- Popcorn Sales
- Gift Shops

Facility	BBC	Commons	BLH	BMH	BSH	SAS
Volunteers	317	32	28	259	77	31
Hours	26,425	1,605	5,371	14,668	8,554	7,741

Fundraising

Bronson Battle Creek, Bronson LakeView, and Bronson South Haven feature volunteer run gift shops. Bronson South Haven also has a volunteer run coffee shop and Bronson Battle Creek has a popcorn stand. Together, proceeds totaled **\$105,000** in 2018.

Additional fundraising events are held throughout the year. Each volunteer department funds special purchases to benefit their hospital. Purchases have included:

- Biofire Filmarray Multiplex PCR System, a laboratory tool that drastically increases the speed of various molecular diagnostic testing
- Books with wipe able pages, stickers, crayons for pediatric patients
- Two new recliners for patients
- New vitals tower
- Ultrasound machine

65,376

Total Volunteer Hours in 2018

Imagine what's accomplished in **65,367 hours** served by **863** active volunteers!

That's the equivalent of **31 full-time positions**. According to the national independent sector website, the value to the organization is **\$1.6 million**.

Bronson volunteers gave out over **\$10,000** in scholarships to local students pursuing a career in healthcare.

127 Volunteers were recognized for outstanding achievements and hours/years of service in 2018.

Oldest & Youngest Volunteers

Bronson Battle Creek: **98 & 16** Bronson South Haven: **94 & 21**
 Bronson LakeView: **91 & 28** Sexual Assault Services: **80 & 20**
 Bronson Methodist: **97 & 15**

