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DVD Sessions; Learning Content

Engaging Change

[perception – preparation – performance]

- the need for accurate perception of everything
- the decision-making process
- the three (3) times when people like change
- the look into the limitations we bring into the workplace
- the five (5) challenges-threats to change
- the pro-active response and approach to these challenges
- the six (6) step process for engaging change
- the pro-active response and approach to enhance these steps
- the process to transform the current environment; A.C.T.
- the fundamental principle regarding the choice we make



Managing Chaos – Maximizing Living

[task and time management]

- the four (4) basic aspects of management
- the reality of behavioral differentiation
- the principle of simplicity and presence (remembrance)
- the two-fold principle of GAPS
- the concepts of S.M.A.R.T. goals
- the two (2) simple approaches to life management (scheduling)
- the four (4) keys to T.A.S.K.
- the four (4) keys to T.I.M.E.
- the seven insights for better scheduling performance
- the two (2) guiding principles



The PLUS+ Initiative; Nine (9) Essentials

[positively living uncompromised service]

- **c**ourtesy... preference and manners
- **u**nderstanding... identification and adjustment
- **s**incerity... integrity and honesty and promise
- **t**enacity... self-discipline and courage
- **o**ptimism... positivity and faith and fulfillment
- **m**ercy... compassion and consistency
- **e**nthusiasm... excitement and eagerness to enhance and enable
- **r**espect... role and responsibility
- **s**ecurity... value and protection



Journey Excellence

[purpose – expression – improvement]

- the mental-emotional endurance level assessment
- the need for accurate perception in everything
- the decision-making process
- two (2) irrefutable truths in reality
- the list of things that limit us in the workplace
- the two-fold principles of balance; personhood and people
- the awareness of communication
- the three (3) forms of communication and their long-lasting impact value
- the most powerful, long-lasting communication; FIXING IT
- the ultimate communication principle to never forget; GAINING IT
- the process to transform the current environment; A.C.T.
- the two-fold commitment in the journey with each other; rising and reaching
- the fundamental principle regarding the choice we make



DVD Logistics:

Engaging Change; Comstock Fire Department; 11/25/13; **1 hour, 30 minutes, 27 seconds**

The PLUS Initiative; Eaton Rapids Medical Center; 1/31/14; **2 hours, 10 minutes, 40 seconds**

Managing Chaos + Maximizing Living; Bronson Health Group; 12/2/13; **1 hour, 29 minutes, 11 seconds**

Journey Excellence; Calhoun County; 12/12/13; **2 hours, 1 minute, 45 seconds**

DVD Investment:

One (1)	@ \$ 75.00	
Two (2)	@ \$ 140.00	[savings of \$10 off Retail; \$70.00 each]
Four (4)	@ \$ 260.00	[savings of \$40 off Retail; \$65.00 each]